

# Online Food Ordering

Ali Issa, **Project Manager**, e-mail: ali.issa87@hotmail.com

Hampus Lilja, **Customer Coordinator**, e-mail: hampus.lilja@gmail.com

Mikael Fagerström, **Project member**, e-mail: fmikael@student.chalmers.se

Nassiba El Haskouri, **Project member**, e-mail: nassiba.84@gmail.com

Niel Madlani, **Project member**, e-mail: niel.madlani@gmail.com

## Background

Gothenburg is a big town with many restaurants. There are several online services that offer home delivery, for instance mat24, pizzaonline and pizza24. These services work as follows, the customer types in a zip code. The system conducts a search of all restaurants in that area and then displays the results to the customer. The customer selects a restaurant and then the menu for that specific restaurant will be displayed. Thereafter, the customer may select a meal and place an order for delivery.

The limitation for these services is that they do not provide a sufficient way to compare prices and ratings between restaurants. For instance you may want to buy the cheapest pasta carbonara close to where you live. In existing services you have to go back and forth between restaurant menus in order to compare the prices and ratings. Thus, such comparison is not efficient.

## Goal

The service shall allow the customer to see all available meals within the chosen zip code by merging the menus from the different restaurants. Then it will be easy for the customer to see all meals offered for home delivery in this area and also to compare the meals by rating and price. Finally the customer can order the meals that is to be delivered, no matter which restaurant they these are sold at.

## Functionalities:

- The customer should be able to choose several meals from different restaurants in the same order.
- The system should be able to merge all menus offered by the restaurants, which are located within the zip area code provided by the customer.
- When the user fills in a zip code the system should generate a list of restaurants nearby.
- Time management – provide time estimation to the customer, in other words, when the meal will be delivered.
- A newsletter function where restaurants can advertise with discounts etc.
- Be able to pay online.
- Should be available for all operating systems.
- An interface where the restaurant owners can log in and update the menu.
- An interface for the delivery personnel.
- Minimum of columns for the menu should be: Name of dish, type of course, type, from which restaurant, rating and price.
- The columns should be sortable in such a way that the customer can easily compare prices, ratings etc.

## Roles

We are the product owners. This is a product for our company so therefore we ask you to develop this system for us.